



AGILE DELIVERY

SERVICES OVERVIEW

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1 AGILE COACHING

4 TRANSFORMATION

2 DELIVERY FACILITATION

5 AUTOMATION

3 DELIVERY PEOPLE

6 TRAINING

AGILE COACHING SERVICES

TECHNICAL PRACTISES

Technical practices

Coaching teams on Continuous Integration and Delivery practices. Includes Pipeline automation, Test Automation, Data Management, Automated Deployment and Release, trunk based development, Version control, Cloud maturity

Lean principles

Improving team flow with small batches through development and operations, experimentation, and establishment of dashboards and metrics across products for throughput and stability

Technical Practises Maturity

Assessment
Independent and self assessment of current state and future stage software performance and roadmap to achieve shift in maturity.

TEAM COACHING

Team Practices

Coaching 1 or more teams in healthy agile practices including Iteration Management, effective ceremonies including stand-ups, story elaboration, retrospective and showcase, agile testing, building quality in.

Roles

Coaching team members on new roles including Product owner, Agile BA, Agile testing

Flow of work

Coaching teams on Lean principles of flow including Kanban, waste identification and removal

Team Practices Maturity

Assessment

Independent and self assessment of current state and future stage targets and roadmap to achieve shift in maturity.

ENTERPRISE COACHING

Leadership and culture

Coaching leaders on growth mindset and team empowerment, self-organization and self-management and what to expect when teams go agile.

Enterprise Agility

Connecting technology and the business for the whole value streams and true business agility through guiding HR, finance, Learning & development, sales & marketing and operations.

Organisation structure & design

Organisation structure and design for effective flow, Including transition to new structures and operating model. Often there is a major shift from component teams to value streams and feature based teams with localised decision making

Organisation process and improvement

Design of new operating models to move Ideas to value. Introduction of practices to visualise, prioritise and make improvements incrementally. Portfolio kanbans, Rolling wave planning, Lean tools

DELIVERY FACILITATION



LEARNING BY DOING

DELIVERY WITHOUT DAMAGE

We provide highly adaptable servant leaders focused on achieving valuable outcomes in the timelines you need. We have over 25 years hands on experience in facilitating, recovering, and pivoting initiatives to success across a wide range of industries. Workshops are designed to help clients discover their own path forward. High collaboration, participation and learning by doing is encouraged throughout our workshops. In a nutshell we ensure it is fun and inspiring for all.



Workshop Facilitation

Design and delivery of once off workshops including Strategy, Design sprints, Retrospectives, Value stream mapping, and Delivery maturity assessments



Discovery Facilitation

Includes problem definition, Ideate, experiments, Feature identification, work breakdown, story mapping, journey mapping, prioritisation, estimation, Release planning



Delivery Facilitation

Delivery leader supporting Iteration management, backlog grooming, physical/electronic walls, lean flow, agile testing, deployment and release, coaching on the job for new roles such as Product owner.

SAMPLE INITIATE WORKSHOP AGENDA

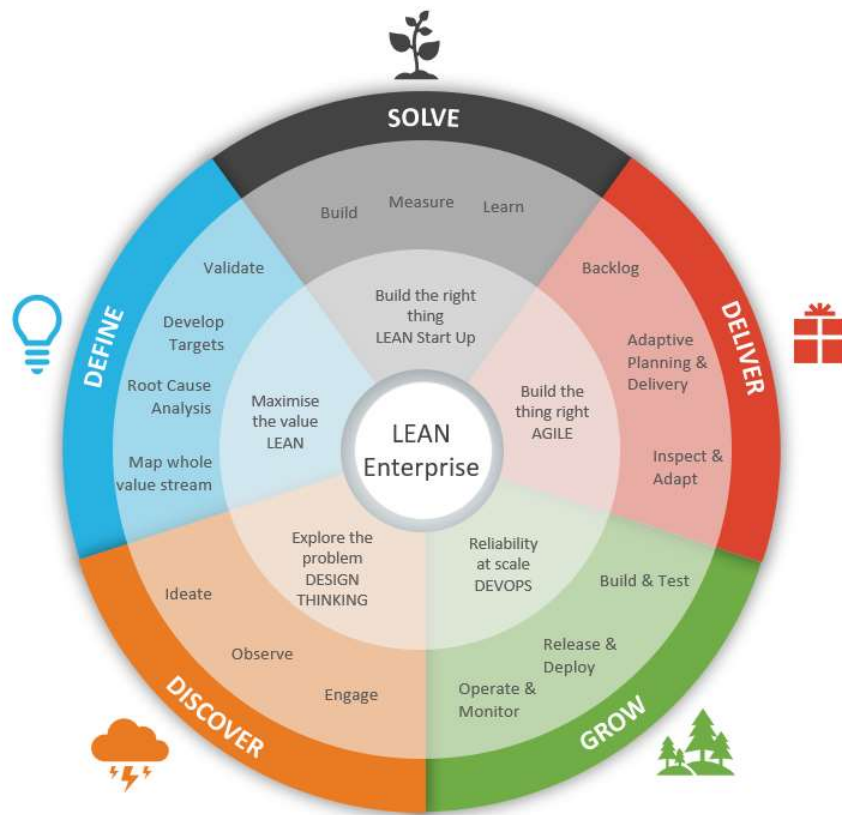
Timings	Topics	Objectives	Outputs	Lead
9:00	Welcome & Background, Rules for engagement	Overview of agenda, ground rules, parking lot.		Rebecca H
9:05	Success	Shared understanding of what success looks like?	Shared understanding of success	Product Manager
9:30	Problem statements	Identify problem statements	Problems statements identified	Rebecca H
10:00	Roadmap	Complete Short/Near/Long terms mapping of problems	Roadmap	Rebecca H
10:15	Scope	Short term scope (In/Out/Undecided)	Scope clarity & actions to resolve undecided	Rebecca H
10:30	Break – Morning Tea			
10:45	Success Sliders	Shared understand on levers for success	Sliders to guide prioritisation and decision making throughout initiative	Rebecca H
11:00	Stakeholder Analysis	Qualification of stakeholders	Stakeholder Map of Interest and influence agreed	Rebecca H
11:15	AS-IS process	Walkthrough AS-IS process	Shared understanding of AS-IS process. Any additional elements noted.	Rebecca H
12:00	RAIDS	Risks, Assumptions, Issues & Dependencies	Initial risk & issues register	Rebecca H
12:30 pm	Lunch			
1:00 pm	To Be : Personas/Features	Future state personas and features.	Personas & Features techniques Personas & Features identified	Shaun L
2:00 pm	MVP Identification	Release scope agreed, Test and learns	Feature Release Map, Assumptions to be tested	Shaun L
2:15 pm	MVP Feature Sizing	T-shirts estimates for initial milestone	Estimating techniques and Feature estimates	Shaun L
2:30 pm	Comfort Break			Shaun L
2:40 pm	MVP Prioritisation	Feature prioritisation (WSJF, MOSCOW)	Prioritisation techniques and Feature prioritised ready for Jira Backlog	Shaun L
3:00 pm	Team & Roles	Core team roles	Known, unknown roles and action to resolve	Shaun L
3:15 pm	Parking lot & Next steps	Team Formation, Backlog ready, Iteration 0	Next steps understand, Parking lot owners assigned.	Shaun L
3:30 pm	Workshop Retrospective	Immediate reflect & improve opportunity	Stop/Start/Continue Captured	Shaun L
4:00 pm	Close workshop			

DELIVERY PEOPLE

<h2>ITERATION MANAGERS</h2> <p>SCRUM or ICAgile certified practioners who have the experience to apply ways of working that make sense in your domain. Facilitation, release and iteration management, work breakdown, story elaboration, deployment and release</p>	<h2>AGILE TESTERS</h2> <p>ISQTB certified agile testers who specialise in building quality in from the start. By applying a risk-based testing approach they can maximise value and find defects in the most critical parts of the value chain.</p>	<h2>AUTOMATION ENGINEERS</h2> <p>We believe Automated testing is a development skill and as such our engineers have extensive software engineering skills that they apply to the testing domain. By pairing with agile testers together they can build the right tests, sustainably so tests are valuable beyond the initial creation and readable by all.</p>
<h2>AGILE BAS</h2> <p>Our agile BAs helps the PO and the team describe the business domain and the problem to be solved by facilitating the team discussion. Collaborate with PO to organise, groom and breakdown the backlog of features and epics, lead story elaboration with the team, tease out acceptance criteria and assist with testing as and when required.</p>	<h2>DEV OPS ENGINEERS</h2> <p>Provide coding, scripting, process re-engineering and collaboration across the pipeline to production and operations. Depending on your stack you may need Docker, Jenkins, Chef or Puppet skills along with strong scripting experience in Shell, Ruby or Python, delivered in Google Cloud, Azure or AWS. We match our people and skills to your specific technology domain.</p>	<h2>DEVELOPERS</h2> <p>Whether it's the latest LAMP, Microsoft, Google or Java stack we can provide developers to work with your platform of choice. Our developers work collaboratively with developers, analysts and testers. Continuous Integration and Delivery practises is baked into our DNA.</p>

Our people are available for short or longer term engagements

TRANSFORMATION ENABLERS



Lean Organisation

PRODUCTS ANYTIME, ANYWHERE, FAST

Discover – DESIGN THINKING helps define the customer problem. Design thinking can help us remove our own confirmation bias as we identify, empathise and engage with our customers.

Define – LEAN ensures the right tools are applied to gain a whole-of-business perspective on the problem and that solutions address the right areas of the value stream.

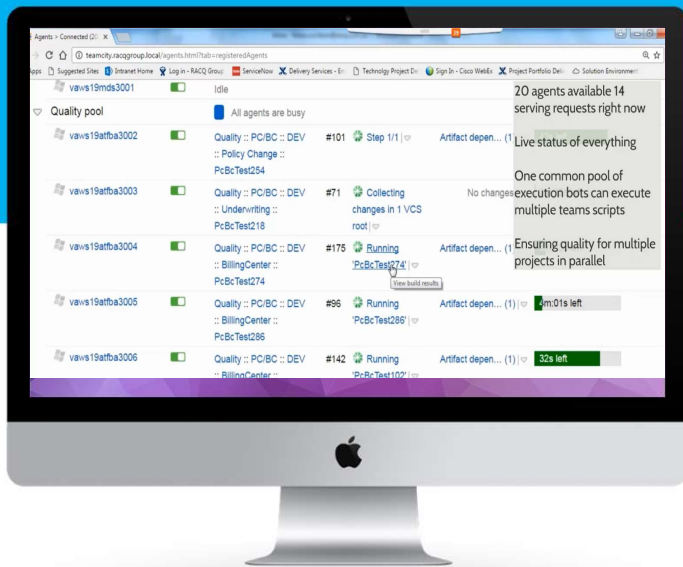
Solve - LEAN Start Up assists you to take the right product to market and focusses on testing that you have the correct problem-solution fit (Value hypotheses). In other words, will your customers use the product? Equally important you must validate you have the correct product-market fit (Growth Hypotheses). Will your customers recommend the product to others?

Deliver - AGILE enables teams to collaborate on increments of value across a series of timeboxes. Iterative delivery techniques can be applied anywhere in the product life cycle and provides the rigour required to learn and adapt quickly.

Grow – DEVOPS

DevOps can assist by reducing delivery cycles, increasing team ownership of the whole software development process and increasing quality.

AUTOMATION



SPEED DELIVERY

4 weeks faster to production, defects trending down, thousands of tests across core business process and up to \$1.12M cost avoidance per year was the result of investment in automated environment commission, data creation and test execution alone. Speak to us for a demonstration of the results.



Push button
Environment
creation.



Automate
business
processing.



Automate Test
data creation and
execution.



Automate
Reporting.

TRAINING SERVICES

We offer a growing portfolio of training services. Our specialty is **tailoring** the training to include **domain specific examples**. For example, during Agile BA training the participants work on a current project to breakdown the work together and Identify Features, develop story maps and complete story elaboration on problems within their own portfolio. We have found this speeds the learning experience and adoption rate of practises outside the training.



INTRODUCTION TO AGILE

Foundation training in new ways of working, thinking and leading teams. Includes practical application of the agile manifesto and the 12 principles. The course includes real problem solving utilising agile techniques and practice in Agile ceremonies including Iteration planning, stand-ups, elaboration, retrospective and showcase.

ITERATION MANAGEMENT

AGILE BUSINESS ANALYST

AGILE TESTER

LEAN AWARENESS TRAINING

KNOW OUR **WINNING** TEAM



Working founders backed by a highly capable team of practioners who flex with the work.



REBECCA HARRIS

[Co-Founder, Delivery Leader, Coach]

Rebecca focuses on bringing together diverse people in work environments where experimentation is the norm. With over 20 years of experience in team leadership, facilitation, coaching and management roles in both Australian and International companies, Rebecca has had the opportunity to see the results of building sustainable delivery practices and innovating from within.



SHAUN LOH

[Co-Founder, Delivery Leader, Coach]

Building Quality in at every stage is Shaun's speciality. For over 15 years Shaun has assisted organisations to accelerate delivery without compromising quality. This has been achieved through collaborative specification techniques, test driven development, Iteration facilitation, test automation and a quality culture



PAUL O'KEEFFE

[Co-Founder, Chief Technology Officer]

Paul has 30 years hands on experience developing software in Java, Ruby and C/C++. He has built scalable, asynchronous messaging systems in Java and C++ for the financial services and telecommunications industries, as well as web applications in Ruby on Rails for the outdoor advertising and publishing industries. In recent times, he has built a software test automation framework for RACQ.



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THANK YOU!

See you soon :)